

Information provided in this document is summarized for the convenience of our customers. Note that in the event of any discrepancies between this document and Products (SE) Pipe Line Corporation ("PPL's") latest tariff, the tariff document will govern.

PRODUCTS (SE) PIPE LINE CORPORATION

CUSTOMER INFORMATION MANUAL

Table of Contents

	<u>Page No.</u>
<u>Section 1 - General Information</u>	
PPL Contacts (Telephone & Addresses)	1
General PPL Information	2
Geographic Orientation	2
Batch Coding System	3
Product Scheduling	3
Product Measurement and Tickets	4
Product Inventory Control and Accounting	5
Product Invoicing	5
<u>Section 2 - General Reference</u>	
Product Codes	1
Delivery Terminals with Red Dye Injection Systems	7
Pipeline Connections	8
Origin Point Codes	10
Pipeline Connection (Custody Ticket Use) Codes	11
<u>Section 3 - Product Specification</u>	
Segregated Product Specifications	1
Fungible Product Specifications	7

Section 4 - Quality Assurance/Regulatory

Quality Assurance - General Information	1
Maximum Reid Vapor Pressure Chart	1
Ozone Non-Attainment Areas on the PPL System	3
Reformulated Gasoline Monitoring Program	4
Instructions for Sampling and Testing of RFG	4
Schedule of RVP Movements	6

Section 5 – Customer Scheduling Portal

Customer Scheduling Portal	1
----------------------------	---

Section 6 - Policies and Procedures

Proration Policy	1
High Level Alarms	6
Interface Handling	6
New Customer Requirements	6
Customer Claims	6